INSTRUCTIONS FOR SUBMITTING A FREIGHT CLAIM

R+L Global Logistics or R+L Truckload Services, L.L.C. as a Freight Forwarder, will act on your behalf to pursue your claim against the motor carrier(s) involved. We endeavor to process all freight claims in accordance with National Motor Freight Classifications (“NMFC”) Principles and Practices for the Investigation and Disposition of Freight Claims found in NMFC Items 300100 through 300155.

Attach an original or certified copy of the following supporting documents:

1. R+L Global Delivery Receipt for shipment
2. Pictures of damaged freight and damaged packaging if available
3. Purchase receipt for goods listed above / Commercial Invoice
4. Packing List of goods for shipment
5. Invoice for repair of goods listed above if applicable
6. Inspection report if applicable
7. Statement of salvage value if applicable
8. Location of shipment & contact information

Send original or certified copy to:
R+L Global Logistics
Claims Department
315 Northeast 14th Street
Ocala, FL 34470
Phone: (866) 964-9099
Fax: (937) 556-2535
claims@rlglobal.com

The claim will be considered properly presented only when the information and documents called for on this form and in the R+L Global Logistics INSTRUCTIONS FOR SUBMITTING A FREIGHT CLAIM have, as far as possible, been supplied.

Before presenting a claim on account of loss and damage, the following important information respecting claims should be given careful consideration:

1. The terms under which property is accepted and transported by a carrier are stated on the Bill of Lading issued by the carrier; also in schedules, tariffs and classifications issued or subscribed to by the carrier. Persons intending to file claims should, before doing so, examine the terms and conditions under which the property was accepted and transported.

2. Carriers and their agents are bound by the provisions of law, and any deviation there from by the payment and claims before the facts and measure of legal liability are established will render them, as well as the claimant, liable to fines and penalties by law.

3. It is a common practice for manufacturers and others to ship large quantities to key points for warehousing and later distribution to surrounding areas. In many instances, the original container is not opened and the contents examined before re-shipment to final destination. When this practice is followed, it is impossible to determine after delivery to final destination whether loss or damage of a concealed nature occurred before or after re-shipping. Consignees can usually expedite settlement by securing initial shipper’s and warehouse’s cooperation in supplying necessary billing reference so that shipment can be identified in handling with carriers rendering transportation to the distribution point.

ALL DAMAGED PRODUCT AND ITS PACKAGING MUST BE KEPT UNTIL CLAIM IS SETTLED
ITEMIZED CLAIM STATEMENT QUESTIONNAIRE

Claimant Company Name: ________________________________ Date: __________________
Claimant Address: ________________________________________________
Claimant Phone: ____________________________ Claimant Fax: ____________________________
Claimant Contact Name (printed): ________________________________
Email address: ________________________________________________

SHIPMENT DETAILS (Complete all that apply)

House Way Bill Number: ________________________________ Date of HWB: ______________
Bill of Lading Number: ________________________________ Date of Bill of Lading: ______________
Commodity: ______________________________________________________________________
Packing: __________________________________________________________________________
Was Insured Value Noted? □ Yes □ No Value: $ ______________
Was Declared Value Noted? □ Yes □ No Value: $ ______________

DETAILED STATEMENT SHOWING HOW AMOUNT CLAIMED IS DETERMINED
(Number and description of articles, nature and extent of loss or damage, invoice price of articles, amount of claim, etc.,
ALL DISCOUNTS and ALLOWANCES MUST BE SHOWN)

<table>
<thead>
<tr>
<th>Item Description</th>
<th>CONDITION (CIRCLE)</th>
<th>Quantity</th>
<th>Total Cost</th>
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<tr>
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NMFC Item No. of commodity lost or damaged Total Amount of Claim $ ______________

DAMAGE or LOSS SPECIFICS (Shipment, Containers & packaging must be available for inspection)

Damage: □ Visible □ Concealed □ Entire Shipment □ Portion of Shipment
Delivery Date: ______________
Delivery receipt was signed: □ Clean □ Exceptions Noted
Pieces & Weight of Damaged Cargo __________/__________
Details of Damage Incurred:
____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________

SHIPMENT DID NOT ARRIVE: □ Entire Shipment □ Portion of Shipment
Date Delivery Was Due: ______________ Pieces & Weight of Missing items __________/__________
Detailed Description of Lost Freight:
____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________

LOSS AMOUNT / REPAIR STATUS

Can the goods be repaired? □ Yes □ No Please forward repair estimate as soon as possible.
Do the goods need to be replaced? □ Yes □ No □ Entire Shipment □ Portion of Shipment
Claim Amount: $ __________________

□ Replacement Value □ Sale Value

The foregoing statement of facts is hereby certified to as correct. By signing, I authorize R+L Global to act on my behalf with regard to this cargo claim.

Signature of Claimant ____________________________ Date ______________ Position/Title of Claimant ____________________________